

Getting Started



Your current plan/account is still active



You don't have an ongoing contract



You don't have any outstanding bills/payments



You are not part of any principalsupplementary line



Visit our Yes Store for Family Plan port-in requests

How to reply Port-out SMS

UMobile

SAMPLE

RM0 Leaving U Mobile? Reply N to stay. To confirm, reply Confirm **PortOut** <**601xxxxxxxx>** before yyyy-mm-dd hh:mm:ss. Pay o/s Postpaid bill via MyUMobile app

Port Out Yes < Mobile No.>

Maxis

SAMPLE

Please confirm your request to leave Maxis, reply **PortOut Yes <Mobile No.>** or PortOut No <Mobile No.> before yyyy-mm-dd hh:mm:ss.

PortOut Yes < Mobile No.>

Digi

SAMPLE

We received your request to leave Digi. Reply PortOut NO <Mobile No.> or confirm with **PortOut YES <Mobile No.>** before yyyy-mm-dd hh:mm:ss.

PortOut YES < Mobile No.>

Celcom

SAMPLE

RMO PORTOUT REQUEST. We received your request to leave Celcom. Reply PortOut NO < Mobile No.> or confirm with **PortOut YES < Mobile**No.> before yyyy-mm-dd hh:mm:ss.
Sincerely, Team Celcom

PortOut YES < Mobile No.>

NOTE: SMS replies are case-sensitive and may change from time to time. Please follow the port-out SMS instructions carefully before the request expires.



Switch to Yes 5G in 3 simple steps





Step 1

Download the MyYes App & click 'Activate SIM'.



Step 2

Enter your details and proceed to activate your SIM.



Step 3

Standby to receive and respond to your telco's portout SMS within 24 hours.