

# **Getting Started**



Your current plan/account is still active



You don't have an ongoing contract



You don't have any outstanding bills/payments



You are not part of any principalsupplementary line



Visit our Yes Store for Family Plan port-in requests

## **How to reply Port Out SMS**

#### **UMobile**

#### **SAMPLE**

RMO Confirm leaving UMobile? Reply N or to confirm **Port Out Yes <Mobile No.>** before yyyy-mm-dd hh:mm:ss.

Port Out Yes < Mobile No.>

#### **Maxis**

#### **SAMPLE**

Please confirm your request to leave Maxis, reply **PortOut Yes <Mobile No.>** or PortOut No <Mobile No.> before yyyy-mm-dd hh:mm:ss.

PortOut Yes < Mobile No.>

#### Digi

#### **SAMPLE**

We received your request to leave Digi. Reply PortOut NO <Mobile No.> or confirm with **PortOut YES <Mobile No.>** before yyyy-mm-dd hh:mm:ss.

PortOut YES < Mobile No.>

#### Celcom

#### **SAMPLE**

RMO PORTOUT REQUEST. We received your request to leave Celcom. Reply PortOut NO < Mobile No.> or confirm with **PortOut YES < Mobile**No.> before yyyy-mm-dd hh:mm:ss.
Sincerely, Team Celcom

PortOut YES < Mobile No.>

**NOTE:** SMS replies are case-sensitive and may change from time to time. Please follow the port out SMS instructions carefully before the request expires.



# Switch to Yes 5G in 3 simple steps





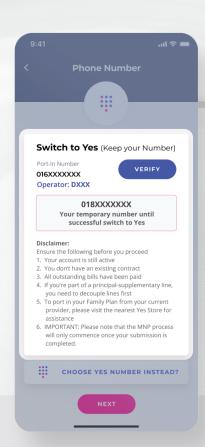
## Step 1

Download the MyYes App & click 'Activate SIM'.



## Step 2

Enter your details and proceed to activate your SIM.



### Step 3

Standby to receive and respond to your telco's port out SMS within 24 hours.