



Service Registration Form

Section A: Services

Please indicate where applicable

Yes SoHo LTE Service Plan	Monthly Commitment Fee	Contract Period
<input type="checkbox"/> Yes SoHo LTE Essential	RM 268.00	24 months
<input type="checkbox"/> Yes SoHo LTE Premium <small>(Fair Usage Policy of 240GB)</small>	RM 488.00	

Value Added Service	Monthly Commitment Fee
<input type="checkbox"/> Dynamic Public IP	RM 50.00
<input type="checkbox"/> Fixed Public IP	RM 100.00
<input type="checkbox"/> Voice (Postpaid 30)	RM 30 x ____ Lines

Section B: Document Required

Please indicate and provide photocopy of the following document

- Authorized signatory's NRIC (both sides) or Passport (non-Malaysian)
- Form 9/13, Form 24 and Form 49 (Company)
- Form D&A (Sole Proprietor)
- Form D&B (Partnership)
- Form 79, Form 80, Form 80A, Form 83 and Form 83A (non-Malaysian Company)

Section C: Business Entity Information

Please use Block Letter

Name of Business Entity

Business Registration Number

Registered Address

Unit/Floor/Block

Building Name

Street Name

Town / City

Postcode

State

Telephone Number

Fax Number

Preferred Language English Bahasa Malaysia Chinese



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Section D: Key Contact Person Information

Please use Block Letter

Salutation

Mr. Mdm. Ms. Others

Full Name

As per NRIC/
Passport)

NRIC/ Police/
Army ID)

Passport No.

For Non-Malaysian

Email address

Mobile No.

Home No. (Optional)

Section E: Intended Use Address

Please use Block Letter

Unit/Floor/Block

Building Name

Street Name

Town / City

Postcode

Service Required Date

State

Contact Person

Contact Person's
Telephone Number

Section F: Billing Information

If different from Section C: Business Entity Information

Billing Address

Unit/Floor/Block

Building Name

Street Name

Town / City

Postcode

State

Key Contact Person

Key Contact Person
Telephone Number

Same as Registered Address

Email address



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Section G: Payment Information

To be filled by dealer/account manager

Activation Fee	RM
Plan Advance Payment	RM
Device Price	RM
Non-Malaysian Deposit	RM

Section H: Declaration

I declare that: (a) I am a duly authorized representative of the Business Entity stipulated in Section C and declare that all the above information given by me on behalf of the Business Entity is true, valid and accurate; (b) I am duly authorized by the Business Entity to subscribe to the Yes SoHo LTE Service Plan as selected in this Service Registration Form; (c) the Business Entity is not insolvent and that no insolvency proceeding or winding up order has been commenced or made against the Business Entity by any party; (d) the Business Entity has agreed to be bound by the Fixed Wireless Internet Service Terms and Conditions and the Fair Usage Policy available online at www.yes.my/v3/legal.do; (e) In the event of any inconsistency between the Fixed Wireless Internet Service Terms and Conditions and Yes SoHo LTE Service Terms and Conditions herein, Business Entity agrees that the Yes SoHo LTE Service Terms and Conditions herein shall prevail to the extent of such inconsistency; (f) the Business Entity will not use the Yes Device to access the Yes SoHo LTE Service other than at the Intended Use Address as stated in this Service Registration Form; (g) the Intended Use Address is within the Yes LTE coverage area, and that the Business Entity will not seek any refund or other remedies if the Intended Use Address is not within the Yes LTE coverage area; (h) the Business Entity has agreed to the Yes SoHo LTE Service Plan charges and shall be liable for all the fees and charges payable in relation to the Yes SoHo LTE Service as subscribed herein and/or from time to time; (i) if the Business Entity terminates the Yes SoHo LTE Service Plan or the Yes SoHo LTE Service Plan is terminated due to the Business Entity's default before the expiry of the minimum contract period of 24 months, the Business Entity understands that it will not be entitled to any refund of any monies (including the Activation Fee), and without prejudice to any rights and remedies available to YTL Communications Sdn Bhd ("YTL"), the Business Entity shall: (1) immediately pay all outstanding amounts owing under the Yes SoHo LTE Service Plan; (2) return the Yes LTE Device to YTL in good and working condition and/or pay agreed liquidated damage of RM300; and (3) pay the Early Termination Charges in accordance with the terms of the Yes SoHo LTE Service Plan.

The Business Entity hereby consents to the collection, recording, holding, storing and processing by YTL (and its affiliates) of any personal data provided by the Business Entity for the purposes connected to Business Entity's subscription of the Yes SoHo LTE Service Plan. The Business Entity agrees to be bound by the terms in the YTL Group Privacy Policy available at <http://www.ytl.com/privacypolicy.asp>. The Business Entity authorises YTL to verify the information given here from whatever sources as may be required and to release such information without further reference to the Business Entity, and agrees to provide such additional information/documentation as requested by YTL.

Authorized Signatory

Date

Signatory Name

Designation

Company Stamp

For Office Use Only

Account Number	
Product Code	
Customer IP Address	
Username	
Processed By	
Date & Time Received	
Task Completion Date & Time	

Yes Device

Device Name

Serial Number

Yes SoHo LTE Service Terms and Conditions

1. Yes SoHo LTE Service. The Yes SoHo LTE Service is a fixed service which consists of best effort 4 Mbps Internet access connection service. It is offered by YTL Communications Sdn Bhd to small business/enterprise customer (including a body corporate, sole trader or partnership) and non-profit organization using the service for business purposes, but not for the purposes of resale, and is subject to the Fixed Wireless Internet Service Terms and Conditions. All applications for the Yes SoHo LTE Service must be accompanied by the relevant proof of registration of business, or status as a non-profit organization, in Malaysia.

2. Terms and Conditions. The Yes SoHo LTE Service Terms and Conditions herein shall apply in addition to and not in substitution of the Fixed Wireless Internet Service Terms and Conditions. In the event of any inconsistency between the Fixed Wireless Internet Service Terms and Conditions and the Yes SoHo LTE Service Terms and Conditions herein, the Yes SoHo LTE Service Terms and Conditions herein shall prevail to the extent of any inconsistency.

3. Definitions.

"**Account**" means the account that We will create for the Yes SoHo LTE Service subscribed by You under the Service Registration Form. Your Account will be used for account management and bill payment.

"**Activation Fee**" means the fee to be paid by You upon registration for the activation of the Yes SoHo LTE Service as set out in the relevant Service Plan selected by You.

"**Billing Cycle**" means Your statement of account issues by Us containing the total usage, credits and any other charges payable by You under the Account

"**Commitment Fee**" means the monthly fixed sum to be paid by You for the Yes SoHo LTE Service as set out in the relevant Service Plan selected by You.

"**Data Capacity Allocation**" means the fixed monthly data usage allowance that is provided to you according to Your Billing Cycle in connection with Your Yes SoHo LTE Service Plan.

"**Device Price**" means the sum of RM299 (exclusive of SST) to be paid by You for the Yes Device provided under the Service Plan selected by You.

"**Intended Use Address**" has the meaning given to it in clause 5(e) below.

"**GST**" has the meaning given to it in Clause 6 below.

"**Plan Advance Payment**" means an amount equal to one (1) month's Commitment Fee to be paid by You upon registration of Your Yes SoHo LTE Service.

"**Us**", "**We**" or "**Our**" means YTL Communications Sdn. Bhd.

"**Yes Device**" means the WiFi modem device called "Yes 4G LTE Zoom" provided by Us in connection with Your Yes SoHo LTE Service Plan to enable You to access the Yes SoHo LTE Service.

"**You**" or "**Your**" means the named subscriber in the Service Registration Form as the account holder.

4. Availability of Yes SoHo LTE Service. You acknowledge and accept that the Yes SoHo LTE Service is available within such locations and/or areas covered by the Yes network. We will endeavor to provide the Yes SoHo LTE Service at the Intended Use Address as indicated by You in the Service Registration Form. If the Yes SoHo LTE Service is not currently available at such Intended Use Address, We will notify You. We do not warrant or guarantee that the Yes SoHo LTE Service can or will be made available at the Intended Use Address. We shall not be held liable or responsible in the event that We are unable to provide the Yes SoHo LTE Service to You at the proposed Intended Use Address. Any request by You for relocation of the Yes SoHo LTE Service from the original Intended Use Address will be subject to the terms and Conditions in Clause 5(f) below.

5. Yes SoHo LTE Service Plan

(a) Service Activation

The Yes SoHo LTE Service shall commence on the date when Your Yes SoHo LTE Service has been activated by Us.

(b) Deposit and Other Payments

The following payments shall be payable by You to Us upon registration of Your Yes SoHo LTE Service Plan:

- (i) one time non-refundable Activation Fee;
- (ii) one time Device Price and Plan Advance Payment; and
- (iii) foreigner's deposit (if applicable).

Deposits shall be held to Your credit and repaid to You free of interest within sixty (60) days from the date of termination of Your Account, less any amount(s) due to Us from You, unless the termination is due to Your default, in which event, the entire deposit shall be forfeited. We reserve the right, and You hereby authorize Us, to deduct from the deposits any amount due and payable to Us at any time. We further reserve the right to request You to make further deposit payment to maintain the required deposit amount.

The monthly Commitment Fee will be billed to You monthly in advance, and shall be paid in full on or before the relevant due date to avoid any suspension or termination to Your Yes SoHo LTE Service.

(c) Minimum Contract Period

The Yes SoHo LTE Service and Your Yes SoHo LTE Service Plan shall remain in full force and effect for the duration of the Minimum Contract Period. Thereafter, the Yes SoHo LTE Service and Your Yes SoHo LTE Service Plan shall automatically be renewed on a month to month basis, unless earlier terminated by either party hereto in accordance with the terms of Your Yes SoHo LTE Service Plan. If You terminate Your Yes SoHo LTE Service Plan before the expiry of an applicable Minimum Contract Period, You shall in addition to the payment of all outstanding amounts due to Us, also be liable to pay Us a sum equivalent to the aggregate Commitment Fees for the unexpired Minimum Contract Period. You shall also forthwith return the Yes Device to Us in a good condition (fair wear and tear excepted) and/or pay agreed liquidated damage of RM500.00.

(d) Yes Device

The Yes Device provided to You under the Service Plan shall be used at the Intended Use Address only, and is subject to the terms in the Limited Warranty for Products and Devices (available <http://www.yes.my/v3/legal.do>).

We do not provide telephone or any other device for the voice services. These will need to be purchased by you separately.

(e) Intended Use Address

You are required to provide a "Billing Address" and an "Intended Use Address" in the Service Registration Form. "Intended Use Address" is the address where the Yes Device will be installed and placed for use to access the Yes SoHo LTE Service and You shall only use or access the Yes SoHo LTE Service via the Yes Device at Your Intended Use Address. You shall not install, use or access the Yes SoHo LTE Service via the Yes Device in any other (residential or commercial) address or location and you are solely responsible to ensure that that no one uses the Yes Device to access the Yes SoHo LTE Service assigned to Your Intended Use Address without your authorization. In the event that we suspect or detect that the Yes Device is being used and/or transferred to another address or location to access the Yes SoHo LTE Service, We reserve the right to suspend, bar or terminate your use of the Yes SoHo LTE Service, and take any other action(s) that We may deem fit.

(f) Relocation

Subject to Clause 4 above, payment of all outstanding amounts due to Us (including any relevant interest charges for late payment) and Our prior written approval, You may relocate/transfer Your Yes SoHo LTE Service to a new Intended Use Address. You may be charged a relocation/transfer fee as prescribed by Us from time to time for each relocation/transfer to a new Intended Use Address.

(g) Unlimited Data Usage

The Yes SoHo LTE Service provides unlimited Internet data usage, but the speed of the Yes SoHo LTE Service will be reduced (throttled down) if you have exhausted all Your Data Capacity Allocation before Your next Billing Cycle. Your first Data Capacity Allocation shall be pro-rated for any period that is less than a full Billing Cycle.

(h) Master ID

You will be provided a unique Master ID to access Your Account for the purposes of managing and paying charges incurred under Your Account.

(i) Credit Limit

The making of voice calls, and the use of facsimile services shall be subject to such credit limit as may be determined by Us at our discretion ("Credit Limit"). When You reach Your Credit Limit, You will be barred from using the Yes SoHo LTE Value Added Service Postpaid Plan to make voice calls and to access the Internet. You will be solely responsible to monitor the Credit Limit and We will not be held responsible in any way if You are barred from using the Yes SoHo LTE Value Added Service Postpaid Plan or part thereof for exceeding the Credit Limit.

(j) No Service Conversion / Migration

No conversion or migration from a Yes postpaid and prepaid service plan to a Yes SoHo LTE Service Plan will be permitted.

(k) No Auto Billing

Auto Billing facility is not applicable to the Yes SoHo LTE Service.

6. Sales Services Tax. If at any time We are required under applicable law to impose any goods and services tax or any similar value added tax (collectively, referred to as "SST") on the sale of goods or to the provision of services to You, then, for the avoidance of doubt, any amount payable by You in connection therewith shall be deemed to be net of such tax and You shall be liable to pay to Us the SST in addition to such amounts payable.

7. Amendments to the Yes SoHo LTE Service Plan. We reserve the right to change, amend and alter any part of these Yes SoHo LTE Service Terms and Conditions without prior notice. However, customers who have subscribed to the Yes SoHo LTE Service will be notified in accordance with the Fixed Wireless Internet Service Terms and Conditions. Continued usage of the Yes SoHo LTE Service by You will be deemed as acceptance by You of the changed or revised Terms and Conditions.